



Doorways Meets Rising Demand With Increased Services in FY 10

Visit DoorwaysVA.org for even more detailed outcomes from FY 10!

Across its core programs, Doorways provided Safe Housing for 301 adults and children.

In our three core programs (Freddie Mac Foundation Family Home, Safehouse and HomeStart) we served 229 adults and children. An additional 72 individuals were served by our Homeless Prevention and Rapid Rehousing Program. Of the 229 served in our core programs:

- **92% of families** met their goals for positive, next-step housing.
- **95% of families** demonstrated increased ability to support their children and/or positive parenting skills.
- **97% of families** across all Doorways' programs rated their experience at Doorways as positive.

Of these individuals, those participating in our Financial Independence Track (FIT) **saved \$52,179 and reduced debt by \$94,135.**

- **100% of FIT clients** developed a debt management plan and budget.
- **86% of FIT clients** established escrow savings accounts.

While the adults were working toward their goals, Doorways **assisted 124 children** also residing within our programs.

- **86% of children** with social-emotional concerns received services and post-trauma therapy, including 41 children who received 502 sessions of play therapy from our Child Mental Health Specialist.
- **96% of children** were linked to health, educational and developmental resources.

In the broader community, Doorways

- Responded to over **1,100 calls** to our Domestic Violence Hotline, assisting callers in finding safety.
- Assisted **724 individuals** with 581 petitions for protective orders as well as criminal, custody and child support proceedings.
- **96% of women** who received temporary protective orders were assisted in petitioning for permanent protective orders for themselves and their families.

Unfortunately, at the Family Home alone we were **unable to respond to 1,352 persons** requesting shelter. . . . **enough to cover the length of 11 football fields!** ■



Executive Director Linda Dunphy, Board President Nicholas Evans, and Board Member Lynne Strobel were joined by Doorways Clients, donors, and community members at the Arlington County Budget Hearing

Arlington Community Shows its Support and Commitment to Doorways!

Last spring we asked the Arlington community to support our request to Arlington County for an additional \$350,000 to ensure continued operation of our Family Home and Safehouse in the coming year. The response was overwhelming—over 600 contacts were made to the County Board on our behalf. Despite this strong display of support and commitment by our donors, neighbors and friends, Arlington County was unable to increase funding due to its own financial constraints.

While Doorways hoped for a different response, we already expanded our efforts to increase our revenue from private sources. Our Leadership Circle and Corporate Ambassador programs were incredibly successful and closed the funding gap for FY 10.

(continued on page 3)



from the executive director

Dear Friends,

June 30th marked the end of Fiscal Year 2010 for Doorways, and what a year it was! We again saw a significant increase in demand from those in need. Overall we served 2,557 individuals—645 more than in FY 09. This issue highlights some of our program outcomes, but be sure to check our website for more details.

Staff and volunteers responded to this increased demand with the high-quality, solution-focused services for which we have become known and did so during one of the oddest years I've seen in my eight years as Executive Director. We were hit with one of the worst snowstorms in the region's history—to which staff and volunteers rallied, trudging through the snow and working back to back shifts to ensure our shelters remained open. Additionally, we had two unexpected facility emergencies. The first necessitated closing the Family Home for a week and the second shut down the administrative office for five weeks! Program staff made sure that client care continued while the Family Home was closed and administrative staff set up offices in their living rooms, coffee shops, and borrowed spaces to ensure the business continuity necessary. Amidst all of this chaos, we received *Charity Navigator's Four Star Rating* for responsible financial management for the third year in a row—an honor bestowed on only 14% of the charities they monitor.

We also reached out to the Arlington County Board and the wider community to communicate the critical need for increased funding for our two emergency shelters. The community support was incredible and we are working with the County to find a long-term

solution. In the short and mid-term, we continue expanding our financial support from private sources to help bridge the funding gap and keep our shelters open.

On September 24th, we held our first *Brighter Futures Breakfast* and officially launched our Brighter Futures Society, a group of individuals dedicated to ensuring Doorways' long-term sustainability by making 5-year pledges of \$1,000 a year or more. Last spring we started hosting Brighter Futures Tours at the Family Home. These free, one-hour tours provide details about our specialized services as well as inspirational client stories shared by front line staff and volunteers. If you haven't made it to a Brighter Futures Tour, please join us, and if you've already been to one, come back and bring some friends!

While we had an incredible year and helped end domestic violence and homelessness for more women and families than ever before, the growing demand still outpaced our service capacity. As you've read on the front page, we were unable to respond over 1,350 individuals. There remains more work to do and with your continued support, Doorways staff and volunteers will continue striving to end homelessness and domestic violence for each and every family who comes to us.

In Peace,

Linda Dunphy, MSW
Executive Director

Mission Statement:

Doorways for Women and Families strives to end homelessness and family and intimate partner violence by offering safe shelter and housing, life-changing support services, and community advocacy.

Vision Statement:

We envision a community where all people live free of violence and have safe and stable housing.

Administrative Offices 703-522-8858

Domestic Violence Programs

Safehouse & Hotline 703-237-0881

Court Advocacy and Companionship Program 703-244-5165

Freddie Mac Foundation Family Home 703-907-0022

HomeStart Supportive Housing Program 703-522-8858

DoorwaysVA.org

We value your feedback!

Please share your opinion or ask your questions by calling 703-522-8858, sending an e-mail to info@DoorwaysVA.org, or visiting our website at DoorwaysVA.org.



NEWS & NOTES

from the Doorways Office

Doorways is saddened to say farewell to the following staff members:

Katie Berg, Safehouse Evening Coordinator; **Cammy Crane**, Family Home Evening Coordinator; **Melanie Gray**, Director of Quality Assurance and HR; **Triina Tennelo**, Family Home Director.

Doorways is excited to welcome our new staff:

Tyna Gaynor, Director of Finance and Administration; **Molly Graham**, Family Home Director; **Luz Maria Fernandez**, Community-Based Financial Educator; **Lauren Cook**, Family Home Evening Coordinator; **Lauren Heath**, **Jennifer Entwistle**, and **Lucy Daumen**, Safehouse Coordinators.

Welcome!

Doorways' HomeStart Program Selected as Best-Practices Pilot for Virginia

The Virginia Department of Housing and Community Development selected Doorways' HomeStart Supportive Housing Program as one of only four homeless service providers statewide to participate in a Homeless Services Pilot Program. HomeStart was selected as a progressive model for transitional housing which allows families to "transition in place."

HomeStart allows families to retain housing of their choice even after their program participation concludes. More traditional programs place participants in rental units owned by an agency, from which they have to move at the end of a program. HomeStart's approach prevents this kind of disruption for families who have already experienced quite a bit of instability in their lives. State officials described the HomeStart model as being "progressive and ahead of the curve." ■

Finding The Point One Step at a Time

When Pam, a young single mom, came to the Family Home, she felt angry, overwhelmed, discouraged, depressed, and hopeless. When Pam would meet with the Financial Education Counselor, she would say, "What's the point? How am I ever going to be able to save anything on my income?" Pam had several debts standing in the way of independent living, but felt a lack of both power and hope to confront them. After a couple of months of meeting weekly with her Financial Education Counselor, Pam became excited about working on her budget, comparing her actual spending to her projected expenses. Pam talked about how incredible it was for her to have money in an escrow savings account Doorways helped set up for her in partnership with TD Bank. With the support of the Counselor, she was able to confront and negotiate her debts. While she recognizes there is still work to do, Pam has gone from a place of despair to one of hope, and is now financially stable and living in her very own modest apartment with her son. ■

While she recognizes there is still work to do, Pam has gone from a place of despair to one of hope.



Woman and child in the photograph on this page are models whose images have been used for illustrative purposes only.

Arlington Community Shows its Support *(continued from page 1)*

Doorways continues to work with the County to ensure our shelters remain open and to address the long-term funding gaps we face. In the short-term, it is still critical we increase our revenue from the private sector. As we enter FY 11, we will continue expanding our successful Corporate Ambassador program. Building on the success of the Leadership Circle, we have launched our new Brighter Futures Society to ensure long-term sustainable funding for our programs (see page 4 for more details) ■

Come be Part of Doorways' *Brighter Futures!*

Join us for a **Brighter Futures Tour** and learn about the specialized services Doorways provides to survivors of domestic and intimate partner violence and family homelessness, as well as hear inspirational stories of Doorways clients who have overcome adversity to build safe and successful futures for themselves and their families. Tours are held at the Freddie Mac Foundation Family Home.



To sign up to attend any of the tours listed below or to receive additional information, please contact Heather O'Malley at 703-522-8858 ext. 22 or homalley@DoorwaysVA.org.

Space is limited, so sign up today!

- Thursday, October 14th: 6:30 – 7:30 pm
- Thursday, October 28th: 1:00pm – 2:00 pm
- Thursday, November 11th: 6:30 – 7:30 pm
- Thursday, December 9th: 6:30 – 7:30 pm
- Thursday, January 13th: 6:30 – 7:30 pm
- Thursday, January 27th: 1:00pm – 2:00 pm
- Thursday, February 10th: 6:30 – 7:30 pm
- Thursday, February 24th: 6:30 – 7:30 pm

Doorways' First *Brighter Futures Breakfast* a Resounding Success!



On Friday, September 24th, Doorways held its Inaugural *Brighter Futures Breakfast*. While guests were given the opportunity to make a financial contribution, there was no ticket price, and no minimum or maximum gift suggested. Supporters and attendees learned firsthand stories of the impact Doorways' programs have on families.

Doorways' Executive Director, Linda Dunphy, shared our plans for the future, and Doorways' programs and services were highlighted through the voices of our clients:

"That's what Doorways is all about, helping women get back on their feet when they've been torn down and broken by somebody that they love."

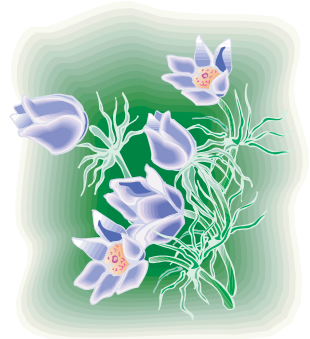
~Doorways Client

To learn out more about this exciting new event, see pictures, and hear from attendees, visit DoorwaysVA.org!

Another Fabulous Spring Benefit!

Thank you to everyone who made our Spring Benefit Auction such a success! In particular, thank you to the Benefit Auction Committee for taking on the entire planning, logistics and implementation of this year's event. This group of dedicated volunteers made sure the Benefit was enjoyed by all, while raising nearly \$85,000!

Maureen Bunyan, ABC 7/WJLA-TV news anchor, and Congressman James Moran graciously returned again this year to help MC the program. Virginia Senator, Patricia Ticer, presented Doorways with a Joint Senate Resolution honoring the agency for winning *The Washington Post* Award for Excellence in Nonprofit Management and for its "... longtime commitment to victims of homelessness, violence and abuse in the Commonwealth."



Benefit Auction Committee Members: Joanna Pineda, Alyson Sadofsky, Sheri Burns, Tacy Telego, Stephanie Baratto, Bonnie Flynn, Kate Matthews, Judith Stearns, Diane Rossi, Tani Lublin, Laura Fox and Christy Pino



Presentation of the Resolution: Doorways' Board Chair Nicholas Evans, VA Senator Patricia S. Ticer, Maureen Bunyan, Executive Director Linda Dunphy, and Congressman James Moran



Doorways Board Member, Jim Arnold, bidding on one of many exciting auction items.

DOORWAYS for women and families

CORPORATE ★ AMBASSADORS

PLATINUM AMBASSADOR

(\$50,000+)
Caruthers Properties, LLC
Freddie Mac Foundation
Freddie Mac
Matrix Group International

GOLD AMBASSADOR

(\$25,000–\$49,999)
Hogan Lovells
Madison Homes, Inc.

SILVER AMBASSADOR

(\$10,000–\$24,999)
Allstate Foundation
Baker Tilly (formerly Beers + Cutler)
Bank of America Charitable Foundation
Boeing Employee Community Fund
CapitalSource
Crate & Barrel
Kaiser-Permanente
Keller Williams Arlington Community
Total Support (KW ACTS)
The Liberty Tavern
Mack Crouse Group LLC
Strategic Analysis
Venable Foundation
Verizon Foundation
Wachovia Wells Fargo Foundation

AMBASSADOR

(\$2,500–\$9,999)
Apex Foundation
BCN Design Build LLC
BJ's Wholesale Club, Inc.
Bogart Associates, Inc.
Chevy Chase Bank,
a division of Capital One, N.A.
Deloitte
ECG Management Consultants
Erkiletian
ExxonMobil
Hovde Foundation
John Marshall Bank
Last Name Left Productions
Macy's

Minuteman Press

Morrison & Foerster
Mount Vernon Printing
Neale Architects
Neustar, Inc.
Paradigm
Sagatov Associates, Inc.
Sequoia Management Company
Sher, Cummings and Ellis
The Tauri Group
TJX Foundation
Walsh, Colucci, Lubeley, Emrich
& Walsh
Weichert Realty

Corporate Ambassador Spotlight: Matrix Group International

In addition to being an active supporter of Doorways since 2004, Matrix Group has generously donated their services to create and host Doorways' website and email. Led by the dynamic Joanna Pineda, Matrix epitomizes the ideal Doorways' Corporate Ambassador: a true partner organization, that shows its support through financial contributions, volunteers, pro bono services, community networking and much more. Matrix most recently worked with Doorways' to completely redesign our website. Matrix employees have also lent their time and expertise helping to plan and execute Doorways' latest Benefit Auction, which was a rousing success!

We'd like to send a special shout-out to Jen, Andrew, Alex, Sherrie, Elise, and Adrian for their efforts in ensuring that Doorways is successful on and off-line. Doorways is proud to consider Matrix Group among its closest and most consistent supporters. Thank you, Matrix Group International!!!



An example of The Matrix Group's excellent work. Check us out: DoorwaysVA.org!

Back to School Honor Roll!

Thank you to the many groups and individuals that made it possible for Doorways to outfit 62 children with the items they need to be successful this school year including all of their school supplies, a gift card for new clothing and a winter coat! (A cumulative value of over \$18,000!) Visit DoorwaysVA.org to see a list of the many people who have supported this campaign!

Stellar Groups and Individuals

The below groups have gone above and beyond in providing assistance through in-kind items, gift cards, and third party fundraisers to help families at Doorways:

- **Muslim Women's Coalition** once again provided over \$3,280 in items for our families in shelter with their Ramadan Basket Project.
- **The Lyon Park Citizen's Association** supported Doorways' advocacy campaign by sending a letter to the Arlington County Board in support of Doorways' request for increased funding.
- **Floris United Methodist Church** delivered over 60 spring baskets for ALL of the youth in Doorways' programs.
- **Accenture International Women's Day** held a raffle and collected in-kind donations.
- **Arlington County Tennis Association** held a Memorial Day Tennis Tournament for Doorways.
- **Athletes for Hope** and Erin McLeod of the Washington Freedom sponsored Doorways in the Who Gives? Race for a Cause online fundraiser.
- **Rockland's BBQ** held its "Shed Your Coat" Pooches on the Patio annual fundraiser for Doorways.
- **Vagina Monologues** donated proceeds from the show to Doorways.



Tasneem Anju of the Muslim Women's Coalition, surrounded by some of the many baskets she prepared for Doorways.

Volunteers of the Month 2010:

- January:** Hope O'Keefe (Family Home Coverage Volunteer)
- February:** Peg Butner, Blanche Anderson and Ellie Flaherty (Volunteer Grocery Shoppers)
- March:** Stacey Meyer (Storage Volunteer)
- April:** Jill San Marco (Children's Program Volunteer)
- May:** Melinda Sigal (Volunteer Photographer)
- June:** Martha Dexter (Administrative Volunteer)
- July:** : Jeanne Veraska (Education & Outreach Volunteer)
- August:** Carolyn Clark (Shelter Volunteer)



Jennifer Cervantes, Stacey Meyer, Allison DeLand and Jennifer Bovier organizing the storage room.

Volunteers of the Year:

- Development Volunteer of the Year:** Kelley Coyner
- Program Volunteer of the Year:** Chris DeRosa
- Doorways' Volunteer Group of the Year:** Doorways' Special Events Committee
- Doorways' Civic Group of the Year:** Junior League of Washington;
- Doorways' Corporate Group of the Year:** Mack Crouse Group

Dinner with Friends Sponsors:

Thank you To Metaphysical Church of Arlington, Junior League of Washington, National Automobile Dealers Association, NOVA Juniors, Alcova Heights Neighborhood, and Kiwanis of Arlington for providing current and former clients an opportunity to come together for a good meal and educational presentations!



Volunteers from National Automobile Dealers Association preparing the meal for the April Dinner with Friends

A Community of Giving: Cumulative Cash gifts January 1st through August 31st

Doorways is deeply grateful for the generous support of all individuals, corporations, foundations, civic groups & faith communities. Due to space restrictions, only contributors of \$250 or more are listed.



As of 2010, Leadership Circle donors are recognized in each issue based on their cumulative cash gifts since January 1st. Leadership Circle members are in italics and noted with *LC* following their name.

\$50,000 OR MORE

Philip L. Graham Fund
Geary O'Hara Family Foundation

\$25,000-\$49,999

Heidi Wagner LC

\$10,000-\$24,999

Allstate Foundation
Bank of America Charitable Foundation
Christ Church of Arlington
Christopher and Dawn Torti Fund LC
Clark-Winchcole Foundation
Community Foundation for the National Capital Region
Ralph & Janet Cook LC
Geary O'Hara Family Foundation
Harry and Zoe Poole Foundation
Herb Block Foundation
John Edward Fowler Memorial Foundation
Max & Victoria Dreyfus Foundation
Morris and Gwendolyn Cafritz Foundation
Phillip L. Graham Fund
Schwab Charitable Fund
United Way of the National Capital Area
Verizon
Vicky Collins Charitable Foundation
Virginia Department of Criminal Justice Services
Washington Area Women's Foundation

\$5,000-\$9,999

Ada and Albert Wibbel Foundation
America's Charities
BJ's Wholesale Club
Dan Burkhead LC
Calvert Social Investment Foundation
Catalogue for Philanthropy: Greater Washington
Chevy Chase Bank
Joe & Kris Clarke LC
Don & Christy Cole LC
Community Foundation for Northern Virginia
Brendan & Alice Feeley LC
Freddie Mac Foundation Giving Station
George Preston Marshall Foundation
Kevin and Randi Mack LC
Metropolitan Washington Council
of Governments
Winifred Silverson LC
Margaret Tevis LC
TJX Foundation

\$1,000-\$4,999

Accenture Employees
Apex Foundation
Arlington Community Foundation
Arlington County Medical Society Alliance
Jim & Susan Arnold LC
Marilyn Baker LC
Bill & Melinda Gates Foundation
Eva Carney LC
Center for Nonprofit Advancement
Church of the Covenant Presbyterian
Ann Cole LC
Rebecca Collins LC
Congregation Etz Hayim

Tacy Cook Telego LC
Shanetta & Malik Cutlar LC
Mark & Melanie Cummings LC
Peter & Pam D'Ambrosio LC
Margaret and Thomas Wukitsch Dean LC
Sharon & Michael Deich LC
Nicholas & Moley Evans LC
Fannie Mae SERVE Matching Gift Program
Bonnie Flynn LC
Monica Gardner LC
Mary Alice Giarda LC
Globalgiving Foundation
Shelley Goode & Mr. Thomas Matthews LC
Ed Cohen & Caren Gordon LC
Government Affairs Institute
Jon & Jennifer Gross LC
Pamela Harmon LC
Don Hartline LC
John & Ann Heinrich LC
JW Tumbles
Terence & Christine Kimm LC
Kiwanis Club of Arlington
Terence & Laura Lapin LC
Mary Longnecker LC
Richard Lowery LC
Lisa MacVittie LC
Marshall B. Coyne Foundation
Ray & Nancy McKinley LC
Microsoft Matching Gifts Program
Justin & Laura Miller LC
Mount Olivet United Methodist Church
Paradigm
Emily Nack & Josh Pelzer LC
Laura Pennycuff LC
Scott Perkins & Jonathan Kirkendall LC
Joshua & Joanne Petty LC
Christy Pino LC
Primantics Financial
Renaissance Charitable Foundation
Raina Rose & Thomas Tagle LC
Saint Charles Borromeo Church
Max & Kathryn Scruggs LC
Shelter Alliance
Scott & Carol Ann Smallwood LC
Brian & Maria Smith LC
Frank & Judith Stearns LC
Wayne and Susan Stocks LC
Lynne Strobel LC
SunDial Foundation
Temple Rodef Shalom
Kinney Family Fund LC
Leonard Family Fund LC
Trinity Presbyterian Church
Truist
V-Day NOVA
WHF Foundation
Douglas Wolf LC
World Bank Community Connections Fund
Kara Worrest
Monte Zaben LC
Zonta Club of Arlington Area, District III

\$500-\$999

Charles Adkins-Blanch
Arlington Church of the Brethren

Arlington County Bar Foundation
Arlington County Tennis Association
David & Megumi Armstrong
Howard & Jill Bierman & Coleman
Boston Foundation; The
Beverly Brockus
Mark & Gita Budd
Maureen Bunyan
Bush Hill Presbyterian Church
Blain & Peg Butner
Richard & Joedy Cambridge
Mary Lou Christy
Costco Wholesale
Michael & Janine Crocker
Thomas & Gale Curcio
Shanetta Cutlar
Sandra Dent
Linda Dunphy
Patty Eccker
ECG Management Consultants
Laurie Efron
Hassouna Ely-Hachana
Connie Ericson
Exxon Mobil Foundation
Michael & Janice Faden
David & Marilyn Falksen
Brad & Janet Fleetwood
Richard Gilman & Laura Fox
Louis & Deborah Geanuleas
Jessica Kaplan
Misha Kazhdan
Marjorie Klayman
Little Falls Presbyterian Church
Suzanne Madden & Chris Krackeler
Kate Mathews
Morgan Stanley
Nicholas Mormann
Susan Newton
Barbara Nicholas
Chris O'Donnell
Joanna Pineda & Maki Kato
Jeremy & Tamara Preiss
Carol Rogers
Alexander Ryan
Sean & Sandra Sinclair
Taylor Smith
Daniel & Jeanne Sweeney
T. Rowe Price Program for Charitable Giving
Temple Rodef Shalom Sisterhood
The Employees Charity Org of Northrop
Grumman
Patricia Ticer
United Way of The National Capital Area
Verizon Foundation
Andrew Viola
Luise Welby
WETA
Margaret Willingham
Daphne Zweifel

\$250-499

Hermon Black
Shirley Bloomfield
George & Margaret Bolash
Stanley Boyd

Judy Bradt, Summit Insight
Maribeth Bruno
Bonnie Collins
Douglas & Paula Cruickshank
Mary Denney
Michael & Eileen Doheny
Mary Downey
Craig and Claire Erlanger
Eileen Fenrich
First Presbyterian Church
James & Elizabeth Folsom
Peggy Gartner
Lauren Harnishfeger
Carol Hattrup
Deborah Herzfeld
Anne Inman
Marie Jalgen
Kathy John
Junior League of Northern Virginia
Bowman & John Kell
Shawn Kelley
Elizabeth Keys
Betty Kramer
Sara Kroll
Graciela Lagumen
Melissa Laird
Leadership Arlington
Daniel & Marian MacGilvray
Maryann Forward Interiors
Mary Mellon
Elaine Mills
Ms. Molly Foundation
Leila Jane Nassif
Mildred Patterson
Harriet & Steve Pearson
Carol Pickens
Julliana Potter
Project Fin
Kelly Ralston
Denise Rippert
Mark & Leigh Leshock Rizzieri
Rocklands BBQ
Christopher Rogers
Diane Rossi
Dave & Sue Russell
Saint Andrew's Episcopal Church
Rosalinda Seldowitz
Kedron & Noah Simon
Bradford & Diane Smith
South Arlington Moms
Linda Spanier
Inda Stagg
Joanie Stewart
John and Jill Stillmar
Sue & Clement Swisher
Christy Tinnes
Robert & Joan Welsh
Katherine Wood
Craig & Dianna Warmann Wulf

Thank you!

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Did you see Doorways in the news?

- Channel 8 "Let's Talk Live"
- Arlington Connection—Pet's Connection issue... and more
- Sun Gazette
- Doorways' new Column in the *Arlington Connection*

If you missed seeing us, you can find these and other items at DoorwaysVA.org/news!

Doorways awarded Charity Navigator's 4-Star Rating, for the third year in a row!

Only 14% of the charities reviewed by Charity Navigator have received at least 3 consecutive 4-star evaluations, indicating that Doorways consistently executes its mission in a fiscally responsible way, and outperforms most other charities in America.

Doorways recently won the Nonprofit Roundtable's Moving our Message with Social Media Award. Visit our blog at DoorwaysVA.org/blog or follow us on

