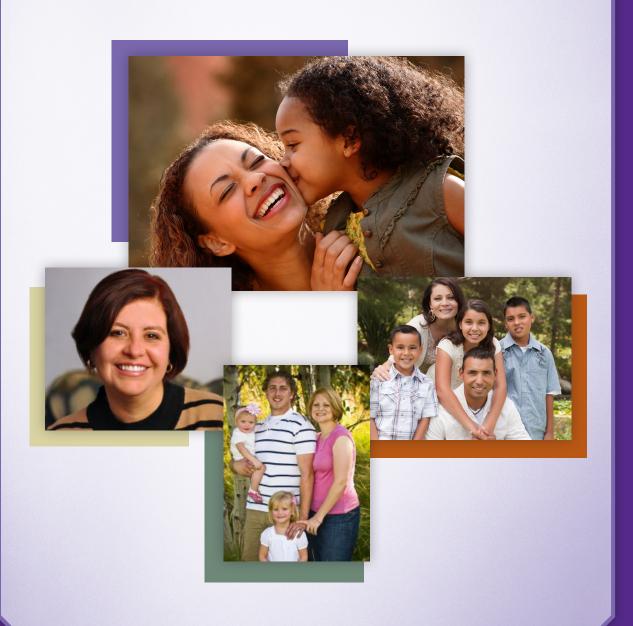


# ANNUAL REPORT

July 1, 2010 - June 30, 2011



# **Our Mission**

Doorways for Women and Families creates pathways out of domestic violence and homelessness leading to safe and stable lives.

# **Our Vision**

We envision a community where all people live free of violence and have safe and stable housing.

# 2010-2011 Board of Directors

### OFFICERS:

Nicholas Evans, President
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Doorways' Executive Director, Caroline Jones, and Board President-Elect, Shelley Goode

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# Letter from the **Executive Director:**

Dear Friends,

Our Annual Report highlights what is possible when a community comes together to care for one another. In fiscal year 2011, Doorways served 2,115 women, men, and children impacted by domestic violence and/or homelessness. What they shared in common was the very real and terrifying experience of not having a safe place to call home. For many, this was the direct result of the actions of a violent partner. For others, it was due to the challenges associated with ongoing poverty, unemployment, escalating housing costs, or health problems. Doorways gave them the immediate and long-term assistance they needed to feel hope, find housing, and achieve safety and stability.

Outside of our emergency shelters, we continued to work to provide long-term, safe housing for women and families. In fact, two-thirds of families that Doorways served last year lived in homes of their own. In the years ahead, these efforts will continue. I was excited to recently hear Governor McDonnell dedicate our state to reducing child and family homelessness by 15% by 2013. We will partner with the community to support the Governor's goal. Only the proven combination of affordable housing and supportive services can stabilize families and give them the skills they need to live safely and independently.

While Doorways' expenses in fiscal year 2011 slightly exceeded revenue, this anticipated deficit was supported by reserves from our 2007 Capital Campaign and other one-time revenue. Fiscal year 2012 marks the first year we are operating without these reserves. We have worked diligently to lower expenses in all possible areas, without reducing client services or programming. In addition, we received increased support from Arlington County, and have enhanced our efforts to engage our community partners and supporters to ensure our critical services remain for those in need of a safe place to call home. Though we continue to see the impact of a struggling economy in the form of unprecedented requests for help, our collective resolve to create brighter futures for women and families impacted by abuse and homelessness gives me great hope.

It's an honor to meet and get to know the families we help at Doorways every day. I also remain incredibly moved by the compassion, humanity, and generosity that our supporters, volunteers, and staff bring to Doorways. I hope that as you read this report, you will take pride in what you have made possible. As we have done for 33 years, we will continue to provide the life-saving and life-changing responses to women and families in crisis that lead them to permanent safety and stability. With your continued support, we can build brighter futures for more and more members of our community.

In partnership and appreciation,

Caroline Jones, MSW Executive Director

# The Doorways Model

The causes of family homelessness and domestic violence are profound and varied, so there is no single service that universally helps families overcome their barriers to independence. Doorways' three-tiered strategy to meet both the immediate and long-term needs of our clients includes:

- Immediate and long-term safe housing for women and families fleeing domestic violence and homelessness:
- 2. Holistic support services that teach individuals the skills and tools necessary to lead safe, independent lives; and
- **3.** Community partnerships and advocacy efforts that lead to political and economic changes designed to eliminate the root causes of violence, poverty, and family homelessness.

During fiscal year 2011, Doorways' 34 staff, hundreds of volunteers, and thousands of supporters helped 2,115 women, men, and children achieve the following:



# **Temporary and Long-Term Housing**

- 242 adults and children were served in our housing programs as residents of their own homes.
- 101 adults and children were served in our emergency shelters (the Freddie Mac Foundation Family Home and the Domestic Violence Safehouse) with 87% transitioning to safe, positive housing.

# **Holistic Support Services**

- 89% of clients met goals of increased stability and self sufficiency in the areas of housing, employment, and economic wellness.
- Doorways' Child Mental Health Specialist provided nearly 500 sessions of play therapy for children recovering from trauma.
- 93% of parents surveyed reported Doorways' *Children's Services* met their needs by **stabilizing and strengthening their family.**
- 100% of families participating in our *Financial Independence Track (FIT)* developed financial goal plans to reduce debt and restore healthy finances. **On average,** these families increased their annual wealth accumulation by \$30,265.

# The Doorways Model (continued)

- 97% of callers to our Domestic Violence Hotline increased their safety and gained information by the end of their calls.
- Doorways' Court Advocacy & Companionship Program assisted 533 adults and children in obtaining protective orders and other legal protections to keep their families safe from intimate partner violence.

# Community Partnerships & Advocacy

■ Provided education to more than 2,400 adults and children about the issues of, and responses to, family homelessness and domestic violence.



 Doorways continued to be a strong partner on Arlington's Project PEACE, a coordinated community response to address domestic violence in our community by partnering with agencies from the public and private sector, faith community, and school system.



■ Doorways served a vital role in the 10 Year Plan to End Homelessness in Arlington by collaborating with public and private agencies to ensure that no individual or family lacks access to decent, affordable housing.

# Meet some of our Clients...

### Sandra & David

"Sandra, David, and their two children had just moved into our beautiful 21-bed Freddie Mac Foundation Family Home for families experiencing homelessness. They couldn't make ends meet and needed a place for their family. Due to an unfortunate event, the family had no usable clothing. We greeted them at the door with new clothes, including purple pants for their five-year old daughter, which she just loved. She was so excited she ran up and down the stairs until she was exhausted.



Despite the transition to shelter living, Sandra and David did a great job of remaining positive for their children. They worked really hard to keep a routine for both of their kids and make sure their lives were as positive as they could be. The son felt so comfortable that he once came up to me and asked, "What are you doing in my house?" After a short stay, they were able to find a home for their family here in Arlington."

#### —Jennifer Entwistle

Home Coordinator at the Freddie Mac Foundation Family Home

# till like

## **Antwan**

"Sometimes the children aren't talking and other times they are throwing blocks and screaming at the top of their lungs. I remember when Antwan came into our Domestic Violence Safehouse, he was very much the latter. In three years of life, Antwan had witnessed things that no one should have to see. Knowing that there was no structured activity in his day, it became clear that he needed one-on-one time to deal with the trauma.

It wasn't all at once, but over time things started to fall into place for Antwan. He became enrolled in pre-school; he started spending quality time with his mother as she read to him at the end of each day; and he got the one-on-one time he needed with our Child Mental Health Specialist to begin the process of healing. Soon, the aggressive behavior had all but stopped.

I'm reminded every day that kids are resilient and that with help they can heal from difficult experiences. Antwan is now beginning a new chapter in his little life as he and his mother move into our HomeStart Supportive Housing Program to continue their progress forward."

## —Blanca Siles

Lead Children's Counselor

# Meet some of our Clients...

# Margaret

Margaret and her daughter were ready to move out of our Freddie Mac Foundation Family Home, but struggled to find an affordable place to live. Waiting to find affordable housing can often make people lose hope, but Margaret's attitude had changed when she came to Doorways. She said that she had expected others to give up on her, but knowing that Doorways was there to help gave her the drive she needed to keep going. While she waited, Margaret kept working and saving her money. Her real motivation was taking care of her daughter, so that she could give her all the things that she never had.

After a long two month wait, Margaret was holding keys in her hand and was ecstatic to be moving into her own place. It's a surreal experience for so many, because they don't always expect that moment to happen. But, when it does, it makes you realize that you should never lose hope. Margaret and her daughter are still in that same home today and I am honored to work with them through our Homeless Prevention and Rapid Re-Housing Program."

#### —Christa Carlton

Housing Services Counselor

## Lupe

"After suffering financial abuse, so common in domestic violence, Lupe was evicted from the apartment she shared with her daughter. All she had to care for her family was the limited child support that the court ordered. Often she would get \$1 at the beginning of the month and wouldn't receive the remaining money until the end of the month.



When she came into our Domestic Violence Safehouse, I sat with her to help stabilize her income, repair her credit, and build up her savings. It was important for her to set goals for herself. She was determined to find her own home. In fact, she put a date on her calendar when she planned on moving out of our shelter.

After working tirelessly, Lupe was approved for her new apartment on that very day she marked on her calendar. Proudly, she moved into our HomeStart Program to continue her journey."

#### -Ketourah Harden

Lead Financial Educator

# **Giving Societies**

We are grateful to the members of our three giving societies: the *Brighter Futures Society, Leadership Circle*, and *Corporate Ambassadors*, for their generous commitment to supporting women and families in need.

We apologize for any omissions, misspellings, or errors and welcome your corrections and suggestions. Please contact Heather O'Malley at HOmalley@DoorwaysVA.org to share any corrections.



Brighter \* Futures Society

CHAMPIONS FOR BRIGHTER FUTURES (\$25,000+ FOR 5 YEARS)

Heidi L. Wagner Tom & Raina Rose Tagle STEWARDS FOR BRIGHTER FUTURES (\$10,000 – \$24,999 FOR 5 YEARS)

The Ruth Lawrence Fund Christy & Don Cole Frances Storey

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Brighter Futures Chairwoman, Raina Rose Tagle, at the 2011 Brighter Futures Breakfast



# Leadership Circle

## **CHAMPIONS** (\$10,000+)

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## SILVER LEVEL (\$10,000 – \$24,999)

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# A Community of Giving

We thank everyone who generously donated last fiscal year (July 1, 2010 – June 30, 2011) to support women and families in need. Due to space restrictions, only contributions in excess of \$250 have been listed below.

We apologize for any omissions, misspellings, or errors and welcome your corrections and suggestions. Please contact Heather O'Malley at HOmalley@DoorwaysVA.org to share any corrections.

#### \$25,000+

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The Community Foundation for the National Capital Region

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\$5,000 - 9,999

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# **In-Kind Donors**

Without the generosity of our In-Kind Donors, the families in our programs would be without essentials like laundry detergent, baby wipes, and paper towels. We extend a special note of gratitude to all who participated in this past year's Back to School Program, filling a backpack with needed school supplies for each of our children, and our Holiday Wishes Program, ensuring that no family at Doorways was without holiday gifts and critical items at the end of the year.

Thank you for all you have done to clothe, feed, and shelter the families at Doorways.

We apologize for any omissions, misspellings, or errors and welcome your corrections and suggestions. Please contact Heather O'Malley at HOmalley@DoorwaysVA.org to share any corrections.

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Area, District III

# **Volunteers**

Doorways' volunteers contributed more than 4,000 hours of volunteer service in fiscal year 2011. They answered our 24-hour Domestic Violence Hotline, organized the storage room, tutored clients, shopped for groceries, provided coverage at the shelters, baked for client birthdays, tabled at events, assisted clients in our Court Advocacy and Companionship Program, provided childcare, and more. Thank you Volunteers!

We apologize for any omissions, misspellings, or errors and welcome your corrections and suggestions. Please contact Heather O'Malley at HOmalley@DoorwaysVA.org to share any corrections.

### **100+ HOURS**

Susan Arnold Leslie Brettschneider Jacky Casumbal Chris DeRosa Alison Senold JK Stout Michelle Van Lare

### **50-99 HOURS**

Alanna Adams Lauren Boston Blair Brooks Carolyn Clark Mattie Cohan Allison DeLand Jessica Easton Bonnie Flynn Kristin Lambert Jen Little Margaret Loebe Stacey Meyer Eileen Miller April Moore Michelle Nakagawa Hope O'Keeffe Terri Pilkerton Carol Rogers

### **10-49 HOURS**

Blanche Anderson Valerie Appel Jenni Ashley Monica Baumeister Joana Bennett Jennifer Bovier Mary Nell Bryant Sheri Burns Peg Butner Joedy Cambridge Carmina Carper Jennifer Cervantes Caitlin Chapuis Tricia Carlisle Suzie Clark Joan Curry Tanna Curtin Dawn Dangel Mona Daniali Tammy Donnelly Paige Erkins Jessica Ferro Catherine Fisher Ellie Flaherty Nina Greenblatt Fakher Guirguis Lynda Gyles Susan Helmick Holly Herman Steve Holt Dienna Howard Ruth Ann Hudson Kate Hurley Deanna Jenkins Kelly Kaelin Alex Karam Alyssa Ketterer Maureen Klovers Mary Koehn Claire Lazarus Suzanne Leslie Angela Lesnett Jeanna Lo Inese Lovelace Tani Lublin Jimmy McClain Kathy McEnearney Jill Medhus Jean Meek Lynisa Michalski



Shannon Noble Peyton Palmore Jessica Phillips Elizabeth Raines Rebecca Reed Rena Sampat Jill San Marco Jennifer Schick Grace Schroer Christine Sequenzia Jill Shanteau Cassandra Sheehan Vanessa Speight Melissa Stirling Corinne Stuart Sara Taylor Shannon Twohig Jeanne Veraska Jesse Weisshaar

# GROUP VOLUNTEERS

CapitalSource
Deloitte
IBM
Junior League of
Washington
Keller Williams
The Reading
Connection

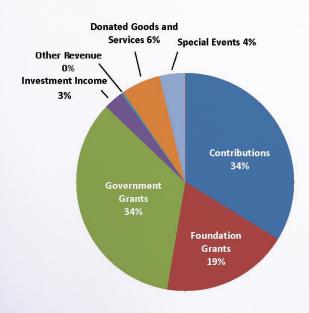
# Summary of Revenue and Expenses July 1, 2010 – June 30, 2011

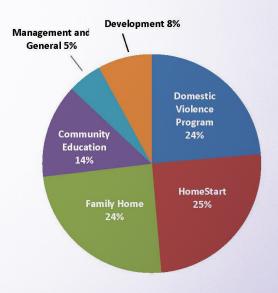
# Agency General Operating/Program Finances

REVENUE	
Contributions	\$1,161,536
Foundation and Corporate Grants	648,214
Government Grants	1,183,354
Investment Income	101,105
Investment in Cameron Commons*	(10,400)
Donated Goods and Services	200,571
Special Events	126,261
Other Revenue	3,435
TOTAL	\$3,414,076

EXPENSES	
Domestic Violence Program	\$816,473
HomeStart Supportive Housing Program	862,100
Family Home	844,853
Community Education	479,076
Management and General	175,174
Development	274,680
TOTAL	\$3,452,356

<sup>\*</sup>Investment in Cameron Commons represents a partnership between Doorways for Women and Families and The Arlington Partnership for Affordable Housing to co-own five family-sized apartment units for use by Doorways' clients. For fiscal year 2011 Cameron Commons operated at a net loss, of which \$10,400 was allocated to Doorways.





Doorways gave me my life back. I thought I had lost it to so many years of abuse. I thought my kids would never have a chance. Bit by bit, we all got better. Today, we are strong, happy and are the family I dreamed of being all along.

- Doorways' Client

# OORWAYS for women and families

### **CONTACT INFORMATION:**

Administrative Offices
PO Box 100185
Arlington, VA 22210
703-504-9400

### **DOMESTIC VIOLENCE PROGRAMS**

Safehouse & 24-Hour Hotline 703-237-0881

Court Advocacy and Companionship Program 703-244-5165

FREDDIE MAC FOUNDATION FAMILY HOME 703-907-0022

HOMESTART SUPPORTIVE HOUSING PROGRAM 703-504-9400

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